# 2011 sewer rates



# 2011 RATE SCHEDULE per MCF\*

#### Cleveland

regular HOMESTEAD<sup>†</sup> **\$44.75 \$30.05** 

#### **Suburbs**

regular HOMESTEAD<sup>†</sup>

\$48.00 \$32.25

\* MCF = 1,000 cubic feet of water | Local charges not included.

Your sewer bill payment helps keep our Great Lake great. We do our best to keep rate increases to a minimum, but there are factors—energy costs, up-front expenses for big repairs and improvements, and federally-mandated projects to reduce water pollution—that will require us to adjust sewer rates.

We offer several rate-saving programs that may benefit you. Call your billing agent at the number on the back or visit **neorsd.org/save** 

Xeeping our Great Lake great.

<sup>†</sup> Homestead Rate Program details: See back page

# TWO WAYS TO SAVE MONEY

#### **Homestead Rate Program**

**HOW IT WORKS:** A reduced rate is available to elderly or disabled customers.

**WHO MAY QUALIFY:** Customers 65 and older, or anyone under 65 who is totally disabled. Household income must not exceed \$30,385 and applicants must own the property in which they live.

## **Summer Sprinkling Program**

**HOW IT WORKS:** Customers typically use more water in the summer—watering lawns, filling pools, and so on. So from May 1 through September 30, sewer charges are based on average winter water usage or actual summer water usage, whichever is lower.

**WHO MAY QUALIFY:** Owners who occupy a one-, two-, three-, or four-family home.

#### TO APPLY FOR EITHER OF THESE PROGRAMS:

In Berea, call (440) 891-3308 In Cleveland Heights, call (216) 291-5995 In North Royalton, call (440) 582-6234 In Cleveland or other suburbs, call (216) 881-8247

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