

NEED HELP WITH UTILITY BILLS?

Utility Assistance Resource Fair

Councilman Michael D. Polensek (Ward 8)



SATURDAY FEB. 10

9:00AM - 12:00PM

**COLLINWOOD
REC CENTER**

**16300 LAKESHORE BLVD.
CLEVELAND, 44110**

- Scan the QR code for registration instructions
- Or you can call **216-881-8247** for help with registration



*** LIMITED ADVANCED
REGISTRATION ACCEPTED**

*** LIMITED WALK-INS ONLY
ACCEPTED FROM 11AM-12PM**

IMPORTANT INFO

Please bring (3) photocopies of all of the documents listed below. (A copy machine will be available on site)

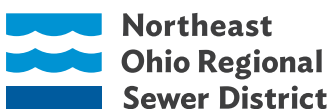
WHAT TO BRING

In order to complete applications to enroll in assistance programs, you must bring:

- **Proof of household's total gross income** (e.g. paystub, social security, disability, pension letter, or most recently filed IRS 1040)
- **Birth certificate(s)**
- **ID (driver's license or state ID)**
- **Social Security Card**
- **Lease Agreement (if a renter)**
- Supplemental Medical Insurance
- Current Electric Bill
- Current Gas Bill
- Current Water and Sewer Bills (if applicable)
- Bring **COPIES** of the above documentation for all members of your household

* *Program enrollment based on eligibility.*

Federal Poverty Guidelines: <https://uwc.211ct.org/federal-poverty-level>



What to expect from the service providers:

CHN Housing Partners

- Discuss eligibility and application process for emergency utility assistance programs - LIHWAP, Crisis and Fuel Fund
- Accepting first time applications for HEAP/PIPP
- Accepting recertifications of HEAP/PIPP
- Accepting applications for Water and Sewer Affordability and Sewer Crisis Programs

* Applications collected will be processed at a later date

Community Housing Solutions

CUYAHOGA COUNTY - ONLY

Homeowners

- Provide Mortgage Assistance (impacted by COVID)
- Provide Property Taxes Assistance

Cuyahoga Job and Family Services

Homeowners & Renters

- Help with completing public benefits applications such as Prevention, Retention and Contingency (PRC) emergency program, food, cash, medical, and childcare assistance
- Answer questions related to public benefits
- Provide verification of public benefits for other community assistance programs

Step Forward

- Discuss eligibility and application processes for discount programs including Crisis, LIHWAP, HEAP, PIPP Plus, and Fuel Fund
- Accepting application packages for HEAP and PIPP Plus for processing at a later date
- Provide updates on previously submitted applications (where possible)

What to expect from the utility providers:

Cleveland Division of Water

- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs

Cleveland Public Power

- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs

Dominion Energy

- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information

FirstEnergy

- Provide duplicate bills
- Make payment arrangements
- Provide detailed billing information
- Review and update account information

Northeast Ohio Regional Sewer District

- Provide duplicate bills
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Sign up for Summer Sprinkling (homeowners who live in property)

Other organizations in attendance:



Greater Cleveland
Food Bank



WARD:
8