NEED HELP WITH UTILITY BILLS?

Utility Assistance Resource Fair

Mayor Michael Brennan (University Heights) & Mayor Kahlil Seren (Cleveland Heights)

SATURDAY JULY 15
9:00AM - 12:00PM

CLEVELAND HEIGHTS COMMUNITY CENTER
1 MONTICELLO BLVD.
CLEVELAND, OH, 44118

IMPORTANT INFO
Please bring (3) photocopies of all of the documents listed below. (A copy machine will be available on site)

WHAT TO BRING
In order to complete applications to enroll in assistance programs, you must bring:

• Proof of household’s total gross income (e.g. paystub, social security, disability, pension letter, or most recently filed IRS 1040)

• Birth certificate(s)

• ID (driver’s license or state ID)

• Social Security Card

• Lease Agreement (if a renter)

• Supplemental Medical Insurance

• Current Electric Bill

• Current Gas Bill

• Current Water and Sewer Bills (if applicable)

• HEAP or PIPP Application must be completed

• Bring COPIES of the above documentation for all members of your household

* LIMITED ADVANCED REGISTRATION ACCEPTED!

* LIMITED WALK-INS ONLY ACCEPTED FROM 11AM–12PM!

Federal Poverty Guidelines: https://uwc.211ct.org/federal-poverty-level
What to expect from the service providers:

**CHN Housing Partners**
- Discuss eligibility and application process for emergency utility assistance programs - LIHWAP, Crisis and Fuel Fund
- Accepting first time applications for HEAP/PIPP
- Accepting recertifications of HEAP/PIPP
- Accepting applications for Water and Sewer Affordability and Sewer Crisis Programs
*Applications collected will be processed at a later date*

**Community Housing Solutions**
**CUYAHOGA COUNTY - ONLY**
**Homeowners**
- Provide Mortgage Assistance (impacted by COVID)
- Provide Property Taxes Assistance

**Cuyahoga Job & Family Services**
**FAMILIES WITH CHILDREN - ONLY**
**Homeowners & Renters**
- Help with completing public benefits applications such as Prevention, Retention and Contingency (PRC) emergency program, food, cash, medical, and childcare assistance
- Answer questions related to public benefits
- Provide verification of public benefits for other community assistance programs

**Step Forward**
- Discuss eligibility and application processes for discount programs including Crisis, LIHWAP, HEAP, PIPP Plus, and Fuel Fund
- Accepting application packages for HEAP and PIPP Plus for processing at a later date
- Provide updates on previously submitted applications (where possible)

What to expect from the utility providers:

**Cleveland Division of Water**
- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs

**Cleveland Public Power**
- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs

**Dominion Energy**
- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information

**FirstEnergy**
- Provide duplicate bills
- Make payment arrangements
- Provide detailed billing information
- Review and update account information

**Northeast Ohio Regional Sewer District**
- Provide duplicate bills
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Sign up for Summer Sprinkling (homeowners who live in property)

Other organizations in attendance: Greater Cleveland Food Bank, WPC, City of Cleveland, and Treehouse.