NEED HELP WITH UTILITY BILLS?

Utility Assistance Resource Fair

Councilmen: Danny Kelly (11), Kris Harsh (13), Brian Kazy (16), & Charles Slife (17)

SATURDAY JULY 29
9:00AM - 12:00PM

THE GUNNING RECREATION CENTER
16700 PURITAS AVE.
CLEVELAND, OH, 44135

IMPORTANT INFO
Please bring (3) photocopies of all of the documents listed below. (A copy machine will be available on site)

WHAT TO BRING
• Proof of household’s total gross income (e.g. paystub, social security, disability, pension letter, or most recently filed IRS 1040)
• Copy of your birth certificate(s)
• Copy of your ID (driver’s license or state ID)
• Copy of Supplemental Medical Insurance
• Copy of Social Security Card
• Copy of Electric Bill
• Copy of Gas Bill
• Copy of Water and Sewer Bills (if applicable)
• Copy of Lease Agreement (if a renter)
• HEAP or PIPP Application must be completed
• Bring COPIES of the above documentation for all members of your household

* LIMITED ADVANCED REGISTRATION ACCEPTED!
* LIMITED WALK-INS ONLY ACCEPTED FROM 11AM-12PM!

Federal Poverty Guidelines: https://uwc.211ct.org/federal-poverty-level

Scan the QR code for registration instructions
Or you can call 216-881-8247 for help with registration

* Program enrollment based on eligibility.
What to expect from the service providers:

**CHN Housing Partners**
- Discuss eligibility and application process for emergency utility assistance programs - LIHWAP, Winter Crisis and Fuel Fund
- Accepting first time applications for HEAP/PIPP
- Accepting recertifications of HEAP/PIPP
- Accepting applications for Water and Sewer Affordability and Sewer Crisis Programs
*Applications collected will be processed at a later date*

**Community Housing Solutions**
**CUYAHOGA COUNTY - ONLY**
**Homeowners**
- Provide Mortgage Assistance (impacted by COVID)
- Provide Property Taxes Assistance

**Cuyahoga Job & Family Services**
**FAMILIES WITH CHILDREN - ONLY**
**Homeowners & Renters**
- Help with completing public benefits applications such as Prevention, Retention and Contingency (PRC) emergency program, food, cash, medical, and childcare assistance
- Answer questions related to public benefits
- Provide verification of public benefits for other community assistance programs

**Step Forward**
- Discuss eligibility and application processes for discount programs including Winter Crisis, LIHWAP, HEAP, PIPP Plus, and Fuel Fund
- Accepting application packages for HEAP and PIPP Plus for processing at a later date
- Provide updates on previously submitted applications (where possible)

What to expect from the utility providers:

**Cleveland Division of Water**
- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs

**Cleveland Public Power**
- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs

**Dominion Energy**
- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information

**FirstEnergy**
- Provide duplicate bills
- Make payment arrangements
- Provide detailed billing information
- Review and update account information

**Northeast Ohio Regional Sewer District**
- Provide duplicate bills
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Sign up for Summer Sprinkling (homeowners who live in property)

Other organizations in attendance:

- Greater Cleveland Food Bank
- WARDS: 11, 13, 16, 17