

NEED HELP WITH UTILITY BILLS?

# Utility Assistance Resource Fair

Councilmen: Joseph T. Jones (Ward 1) & Kevin L. Bishop (Ward 2)



**SATURDAY AUG. 26**

**9:00AM - 12:00PM**

**JOHN F. KENNEDY  
HIGH SCHOOL**

**15111 MILES AVE.**

**CLEVELAND, OH 44128**

- Scan the QR code for registration instructions
- Or you can call **216-881-8247** for help with registration



**\* LIMITED ADVANCED REGISTRATION ACCEPTED!**

**\* LIMITED WALK-INS ONLY ACCEPTED FROM 11AM-12PM!**

## IMPORTANT INFO

Please bring (3) photocopies of all of the documents listed below. (A copy machine will be available on site)

## WHAT TO BRING

In order to complete applications to enroll in assistance programs, you must bring:

- **Proof of household's total gross income** (e.g. paystub, social security, disability, pension letter, or most recently filed IRS 1040)
- **Birth certificate(s)**
- **ID (driver's license or state ID)**
- **Social Security Card**
- **Lease Agreement (if a renter)**
- **Supplemental Medical Insurance**
- **Current Electric Bill**
- **Current Gas Bill**
- **Current Water and Sewer Bills (if applicable)**
- **Bring COPIES of the above documentation for all members of your household**

\* *Program enrollment based on eligibility.*

Federal Poverty Guidelines: <https://uwc.211ct.org/federal-poverty-level>



## What to expect from the service providers:

### CHN Housing Partners

- Discuss eligibility and application process for emergency utility assistance programs - LIHWAP, Crisis and Fuel Fund
- Accepting first time applications for HEAP/PIPP
- Accepting recertifications of HEAP/PIPP
- Accepting applications for Water and Sewer Affordability and Sewer Crisis Programs

\* Applications collected will be processed at a later date

### Community Housing Solutions

#### CUYAHOGA COUNTY - ONLY

##### Homeowners

- Provide Mortgage Assistance (impacted by COVID)
- Provide Property Taxes Assistance

### Cuyahoga Job & Family Services

#### Homeowners & Renters

- Help with completing public benefits applications such as Prevention, Retention and Contingency (PRC) emergency program, food, cash, medical, and childcare assistance
- Answer questions related to public benefits
- Provide verification of public benefits for other community assistance programs

### Step Forward

- Discuss eligibility and application processes for discount programs including Crisis, LIHWAP, HEAP, PIPP Plus, and Fuel Fund
- Accepting application packages for HEAP and PIPP Plus for processing at a later date
- Provide updates on previously submitted applications (where possible)

## What to expect from the utility providers:

### Cleveland Division of Water

- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs

### Cleveland Public Power

- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs

### Dominion Energy

- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information

### FirstEnergy

- Provide duplicate bills
- Make payment arrangements
- Provide detailed billing information
- Review and update account information

### Northeast Ohio Regional Sewer District

- Provide duplicate bills
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Sign up for Summer Sprinkling (homeowners who live in property)

Other organizations in attendance:



Greater Cleveland  
Food Bank



**WARDS:**  
**1 & 2**