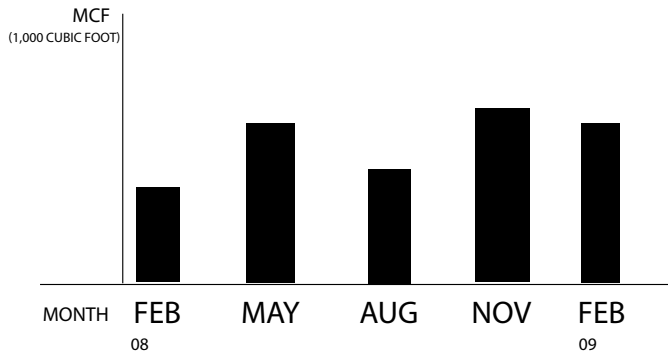


SCENARIO:
Base bill

USAGE COMPARISON



Account Summary as of Aug 7, 2008

Previous Balance	\$200
Payments Received	\$200
Balance Forward	\$0.00
Current Charges Water	\$68.15
Current Charges Sewer	\$111.45
Current Charges Local	\$36.09

Total Amount Due: \$216.50

METERING DETAIL

Meter Number	Previous Meter Read			Current Meter Read			Usage/Consumption
	Date	Read	Type	Date	Read	Type	MCF (7,480 gallons)
12345678 / Reg 1	04/01/2009	12345.5	ESTIMATE	07/01/2009	12348.5	ACTUAL	3.0

CURRENT CHARGES



WATER | Cleveland Division of Water | www.clevelandwater.com

BILLING QUESTIONS: 216.664.3130 | EMERGENCY: 216.664.3060

The Cleveland Division of Water delivers a reliable supply of high quality water and customer services to promote public health and safety, economy, and quality of life of Greater Cleveland.

<i>Water Charge ([rate] x [mcf])</i>	
Water \$11.59 x 1mcf	\$11.59
Water \$24.78 x 2 mcf	\$49.56
Customer Service Fee	\$7.00
Subtotal	\$68.15



SEWER | Northeast Ohio Regional Sewer District | www.neorsd.org

CUSTOMER SERVICE: 216.881.8247

The Sewer District treats wastewater for 61 communities, protecting our lake and rivers, as well as public health. To learn more about our work, sewer rates, our environmental efforts, or even request a tour, please visit neorsd.org.

<i>Sewer ([rate] x [MCF])</i>	
Sewer \$37.15 x 3mcf	\$111.45
Subtotal	\$111.45

LOCAL

QUESTIONS ON THESE ITEMS...PLEASE CONTACT YOUR CITY OR MUNICIPALITY

City Sewer Assesment Local Sewer	\$36.09
Subtotal	\$36.09

Return this portion with payment - Do not send cash

City of Cleveland Division of Water
 PO Box 94540
 Cleveland, OH 45274-4540
 Billing agent for the Northeast Ohio Regional Sewer District



Account Number	Due Date	Amount Due	Amount Enclosed
4457215725	9/4/08	\$71.51	

This area for broadcast messaging.

19142025300600001084601406

Please make check payable to:

000013015 01 AV 0312 000049 LTR

Cynthia Thompson
 3039 Fairway Dr
 Cleveland OH 44101

City of Cleveland Division of Water
 PO Box 94540
 Cleveland, OH 45274-4540

Check here and fill out the back of this slip if your billing address has changed or you are adding or changing your email address.

CONTACT US

Consumption • Billing inquiries • Emergency service

City of Cleveland Division of Water Carl B. Stokes Public Utilities Building
1201 Lakeside Avenue
Cleveland, Ohio 44114-1132

The Cleveland Division of Water delivers a reliable supply of high quality water and customer services to promote public health and safety, economy, and quality of life of Greater Cleveland.

(216) 664-3130

BUSINESS HOURS

7:30 a.m. to 5:30 p.m. weekdays

EMERGENCY SERVICE

Outside of working hours
(216) 664-3060

The Division provides pure safe drinking water to 1.5 million persons within the City of Cleveland and 67 suburban communities in Cuyahoga, Medina, Summit and Geauga counties.

www.clevelandwater.com

Sewer charges • Rate inquiries

Northeast Ohio Regional Sewer District George J. McMonagle Building
3900 Euclid Avenue
Cleveland, Ohio 44115

The Northeast Ohio Regional Sewer District serves its customers by leading effective wastewater and stormwater management that protects the health and environment of our region while enhancing quality of life.

(216) 881-8247

BUSINESS HOURS

8:00 a.m. to 5:00 p.m. weekdays

neorsd.org | wheredoesitgo.org

Various municipal services provided

LOCAL

The City of Cleveland Division of Water serves as the billing agent for various municipal services, such as, but not limited to, local sewer, garbage pick-up, and water fund. If you have questions regarding these charges, please contact your city or municipality.

HOW TO MAKE YOUR PAYMENT

Make check payable to:
City of Cleveland Division of Water
P.O. Box 94540
Cleveland, Ohio 44101-4540

Please write your account number on the check and mail it in the enclosed return envelope along with the bottom portion of this bill.

Payment may also be made at the City of Cleveland Carl B. Stokes Public Utilities Building.

Please bring entire bill when paying in person.

Change your mailing address where we send your bill below:

New Address _____

City _____ ST _____ ZIP _____

Daytime Phone _____ Evening Phone _____

Email _____