

Customer Name
Customer Main Address 1
Customer Mail Address 2
City, State, Zip

Stormwater Fee Information
Parcel ID: XXX-XX-XXXX
ERUs: XXXX
SMP Fee: \$#,###.## (per Qtr)

**Re: Regional Stormwater Management Program
Stormwater Fees Begin in 2013**

The Northeast Ohio Regional Sewer District (Sewer District) provides clean water services to the City of Cleveland and 61 suburban communities across northeast Ohio. Our responsibilities also include managing stormwater. The Northeast Ohio Regional Sewer District wants our valued customers to know that a stormwater fee will appear on your quarterly water/sewer bill from the Cleveland Division of Water beginning in 2013. The new fee will support our Regional Stormwater Management Program which will reduce local flooding, decrease erosion and improve water quality.

In 2013, your quarterly stormwater fee is estimated to be \$#,###.## and will appear on your current water bill from the Cleveland Division of Water.

How Regional Stormwater Management Program Fees are Calculated

Your property is classified as a Non-Residential Property. Stormwater fees are based on the amount of impervious surface on your property. Impervious surfaces include rooftops, driveways, parking lots and other “hard” surfaces that prevent water from infiltrating into the ground.

The basics of the stormwater fee are:

- 3,000 square feet of impervious surface = 1 Equivalent Residential Unit (ERU).
- In 2013, the rate for 1 ERU = \$5.05 per month or \$15.15 per quarter.
- Your final stormwater fee is calculated based on your property’s number of ERUs.

For more information about how stormwater fees are calculated and the Regional Stormwater Management Program, please refer to the enclosed Stormwater Fact Sheet.

Stormwater Fee Credits

You may be able to reduce your stormwater fee if you implement stormwater control measures on your property. These control measures will reduce the stormwater volume or minimize the pollutants flowing from your property. You may also be eligible for credits if you have existing stormwater control measures on your property.

For more information about the Sewer District’s Stormwater Fee Credit Program, please refer to the enclosed Stormwater Fact Sheet or visit our website at www.neorsd.org/stormwatercredit.

Two Reasons the Stormwater Bill May Differ in 2013

There are two reasons your typical quarterly stormwater bill may be different than the stormwater fee listed in this letter. These are:

- **Quality Control:** To produce accurate and up to date stormwater fees, the Sewer District continually performs quality control on the measured impervious surface. If you recently removed or added impervious surface to your property, the stormwater fee on your quarterly stormwater bill may be different than the stormwater fee listed in this letter. Also your stormwater bill may be adjusted in the future if you add or remove impervious surface.
- **Declining Block Fee:** The Regional Stormwater Management Program has provisions for a reduced Stormwater Fee as the number of ERUs on a parcel increase above 10 ERUs. The stormwater fee listed in this letter does not account for this potential reduction. This reduction will appear on your actual stormwater bill in 2013.

For more information, attend our Regional Stormwater Management Workshops

We are conducting five workshops at the following dates and times on the Regional Stormwater Management Program.

Tuesday	October 16	2:00 PM to 4:00 PM
Wednesday	October 17	6:00 PM to 8:00 PM
Saturday	October 20	10:00 AM to 12:00 PM
Tuesday	October 23	8:00 AM to 10:00 AM
Wednesday	October 24	8:00 AM to 10:00 AM

All workshops will be located at the address below. Reservations are required for these workshops. Please RSVP at the following website: www.neorsd.org/stormwater101

**Northeast Ohio Regional Sewer District
Environmental and Maintenance Services Center
4747 East 49th Street
Cuyahoga Heights, OH 44125**

In the interim, you can visit our website at www.neorsd.org/stormwater for more information about the Regional Stormwater Management Program.

Thank you for your attention and if you have any questions or concerns, please contact us at 216-432-7299 or email us at stormwater@neorsd.org.