

NEED HELP WITH UTILITY BILLS?

The Northeast Ohio Regional Sewer District's

Utility Assistance Resource Fair

In partnership with Cuyahoga Community College | Tri-C®

Cuyahoga
Community
College



SATURDAY AUG. 9

9:00AM - 12:00PM

**TRI-C WESTERN CAMPUS
REC CENTER BLDG. F**

**11000 W. PLEASANT VALLEY
PARMA, OH. 44130**

(USE PARKING LOT D)

- Scan the QR code for registration instructions
- Or you can call **216-881-8247** for help with registration



*** LIMITED ADVANCED REGISTRATION
ACCEPTED (CALL TO REGISTER)**

*** LIMITED WALK-INS STARTING AT 10AM
UNTIL CAPACITY IS REACHED**

*** PRIORITY WILL BE GIVEN TO
REGISTERED CUSTOMERS**

IMPORTANT INFO

Please bring (3) photocopies of all of the documents listed below. (A copy machine will be available on site)

WHAT TO BRING

In order to complete applications to enroll in assistance programs, you must bring:

- **Proof of household's total gross income** (e.g. paystub, social security, disability, pension letter, or most recently filed IRS 1040)
- **Birth certificate(s)**
- **ID (driver's license or state ID)**
- **Social Security Card**
- **Lease Agreement (if a renter)**
- **Supplemental Medical Insurance**
- **Current Electric Bill**
- **Current Gas Bill**
- **Current Water and Sewer Bills (if applicable)**
- **Bring COPIES of the above documentation for all members of your household**

** Program enrollment based on eligibility.*

Federal Poverty Guidelines: <https://uwc.211ct.org/federal-poverty-level>



What to expect from the utility providers:

Cleveland Division of Water

- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Provide duplicate bills

Cleveland Public Power

- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Provide duplicate bills

Enbridge (previously Dominion Energy)

- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Provide duplicate bills

FirstEnergy

- Make payment arrangements
- Discuss eligibility and application process for the Budget Payment Plan, Budget Plus, and the Current Plus Plan
- Provide detailed billing information
- Review and update account information
- Provide duplicate bills

Northeast Ohio Regional Sewer District

- Provide duplicate bills
- Provide detailed billing information
- Review and update account information
- Accepting applications for Rate Reduction and Crisis program
- Sign up for Summer Sprinkling (homeowners who live in property)

Columbia Gas of Ohio

- Discuss billing programs
- Provide information

What to expect from the service providers:

Community Housing Solutions

CUYAHOGA COUNTY ONLY

Homeowners

- Provide mortgage counseling and loss mitigation (loan modification, forbearance, etc.)
- Provide Property Taxes Assistance

Cuyahoga Job and Family Services

Homeowners & Renters

- Help with completing public benefits applications such as Prevention, Retention and Contingency (PRC) emergency program, food, cash, medical, and childcare assistance
- Answer questions related to public benefits
- Provide verification of public benefits for other community assistance programs

Step Forward

- Discuss eligibility and application processes for discount programs HEAP and PIPP Plus
- Accepting application packages for HEAP and PIPP Plus for processing at a later date
- Provide updates on previously submitted applications (where possible)

Other organizations in attendance:



Greater Cleveland
Food Bank

