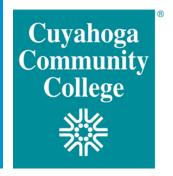
NEED HELP WITH UTILITY BILLS?

The Northeast Ohio Regional Sewer District's

Utility Assistance Resource Fair

In partnership with Cuyahoga Community College | Tri-C®



SATURDAY AUG. 9

9:00AM - 12:00PM

TRI-C WESTERN CAMPUS REC CENTER BLDG. F

11000 W. PLEASANT VALLEY PARMA, OH. 44130

(USE PARKING LOT D)

- Scan the QR code for registration instructions
- Or you can call
 216-881-8247
 for help with registration
- * LIMITED ADVANCED REGISTRATION ACCEPTED (CALL TO REGISTER)
- * LIMITED WALK-INS STARTING AT 10AM UNTIL CAPACITY IS REACHED
- * PRIORITY WILL BE GIVEN TO REGISTERED CUSTOMERS

IMPORTANT INFO

Please bring (3) <u>photocopies</u> of all of the documents listed below. (A copy machine will be available on site)

WHAT TO BRING

In order to complete applications to enroll in assistance programs, you must bring:

- Proof of household's total gross income (e.g. paystub, social security, disability, pension letter, or most recently filed IRS 1040)
- Birth certificate(s)
- ID (driver's license or state ID)
- Social Security Card
- Lease Agreement (if a renter)
- Supplemental Medical Insurance
- Current Electric Bill
- Current Gas Bill
- Current Water and Sewer Bills (if applicable)
- Bring COPIES of the above documentation for all members of your household

Federal Poverty Guidelines: https://uwc.211ct.org/federal-poverty-level



















^{*} Program enrollment based on eligibility.

What to expect from the utility providers:

Cleveland Division of Water

- · Make applicable payment arrangements
- · Provide detailed billing information
- · Review and update account information
- Discuss eligibility and application processes for discount programs
- · Provide duplicate bills

Cleveland Public Power

- · Make applicable payment arrangements
- · Provide detailed billing information
- · Review and update account information
- Discuss eligibility and application processes for discount programs
- · Provide duplicate bills

Enbridge (previously Dominion Energy)

- · Make applicable payment arrangements
- · Provide detailed billing information
- · Review and update account information
- · Provide duplicate bills

FirstEnergy

- · Make payment arrangements
- Discuss eligibility and application process for the Budget Payment Plan, Budget Plus, and the Current Plus Plan
- · Provide detailed billing information
- \cdot Review and update account information
- · Provide duplicate bills

Northeast Ohio Regional Sewer District

- · Provide duplicate bills
- · Provide detailed billing information
- \cdot Review and update account information
- · Accepting applications for Rate Reduction and Crisis program
- Sign up for Summer Sprinkling (homeowners who live in property)

Columbia Gas of Ohio

- · Discuss billing programs
- · Provide information

What to expect from the service providers:

Community Housing Solutions

CUYAHOGA COUNTY ONLY

Homeowners

- · Provide mortgage counseling and loss mitigation (loan modification, forbearance, etc.)
- · Provide Property Taxes Assistance

Cuyahoga Job and Family Services

Homeowners & Renters

- · Help with completing public benefits applications such as Prevention, Retention and Contingency (PRC) emergency program, food, cash, medical, and childcare assistance
- · Answer questions related to public benefits
- Provide verification of public benefits for other community assistance programs

Step Forward

- Discuss eligibility and application processes for discount programs HEAP and PIPP Plus
- Accepting application packages for HEAP and PIPP Plus for processing at a later date
- · Provide updates on previously submitted applications (where possible)

Other organizations in attendance:





