

NEED HELP WITH UTILITY BILLS?

The Northeast Ohio Regional Sewer District's

Utility Assistance Resource Fair

In partnership with Cuyahoga Community College | Tri-C®

Cuyahoga
Community
College



SATURDAY AUG. 8

9:00AM - 12:00PM

TRI-C METRO CAMPUS RECREATION CENTER

1063 E. 30TH ST.
CLEVELAND, OH. 44115

CORNER OF COMMUNITY COLLEGE AVE. & E. 30TH ST.

- Scan the QR code for registration instructions
- Or you can call **216-881-8247** for help with registration



- **ADVANCED REGISTRATION PREFERRED (USE QR CODE OR CALL TO REGISTER)**
- **REGISTERED CUSTOMERS WILL BE PRIORITY**
- **LIMITED WALK-INS (10AM UNTIL CAPACITY)**

IMPORTANT INFO

Please bring **(3) photocopies** of all of the documents listed below. (A copy machine will be available on site)

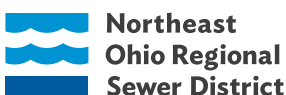
WHAT TO BRING

In order to complete applications to enroll in assistance programs, you must bring:

- **Proof of household's total gross income** (e.g. paystub, social security, disability, pension letter, or most recently filed IRS 1040)
- **Birth certificate(s)**
- **ID (driver's license or state ID)**
- **Social Security Card**
- **Lease Agreement (if a renter)**
- **Supplemental Medical Insurance**
- **Current Electric Bill**
- **Current Gas Bill**
- **Current Water and Sewer Bills (if applicable)**
- Bring **COPIES** of the above documentation for all members of your household

* *Program enrollment based on eligibility.*

Federal Poverty Guidelines: <https://uwc.211ct.org/federal-poverty-level>



What to expect from the utility providers:

Cleveland Division of Water

- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Provide duplicate bills

Cleveland Public Power

- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Provide duplicate bills

Enbridge (previously Dominion Energy)

- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information
- Provide duplicate bills

FirstEnergy

- Make payment arrangements
- Discuss eligibility and application process for the Budget Payment Plan, Budget Plus, and the Current Plus Plan
- Provide detailed billing information
- Review and update account information
- Provide duplicate bills

Northeast Ohio Regional Sewer District

- Provide duplicate bills
- Provide detailed billing information
- Review and update account information
- Accepting applications for Rate Reduction and Crisis program
- Sign up for Summer Sprinkling (homeowners who live in property)

What to expect from the service providers:

CHN Housing Partners

- Accepting applications for Water Affordability Programs
- Accepting applications for weatherization and electrical baseload programs
- Accepting applications for Water & Sewer Repair Program

Community Housing Solutions

CUYAHOGA COUNTY ONLY

Homeowners

- Provide mortgage counseling and loss mitigation (loan modification, forbearance, etc.)
- Provide Property Taxes Assistance information

Cuyahoga Job and Family Services

Homeowners & Renters

- Help with completing public benefits applications such as Prevention, Retention and Contingency (PRC) emergency program, food, cash, medical, and childcare assistance
- Answer questions related to public benefits
- Provide verification of public benefits for other community assistance programs

*** PLEASE NOTE SOME BENEFIT PROGRAMS REQUIRE A MINOR CHILD TO BE IN THE HOUSEHOLD**

Cuyahoga County Fiscal Office

- Discuss exemptions and programs to assist senior homeowners
- Discuss programs to help property owners manage, and pay tax bills on time
- Discuss programs to help property owners resolve delinquent taxes
- Legacy planning for property owners
- Provide information to avoid latest scams

Step Forward

- Discuss eligibility and application processes for discount programs HEAP and PIPP Plus